

The Sencomm Sound

www.sencomm.com **Summer 2011**

Sencommunications, Inc.® is an established woman-owned business with over 20 years of experience in the telecommunications industry. The Sencomm® family is committed to the highest standards of business ethics and makes customer satisfaction our number one priority. Sencomm is a one stop shop for all your telecommunications needs and is constantly searching for new and exciting products to offer.

Sencomm Has Added the Savi 700 Series by Plantronics to its Latest Product Lineup

Office professionals will find the Savi 700 series a “must have” when accessing connectivity between the three most crucial products in business: your pc, mobile and office phone. With the Savi 700 series, you simply place the headset on and you are instantly connected wirelessly to office phones, mobile phones, and personal computers within a 350 foot range. The lightweight DECT headset offers three ways to stay connected: over the ear, over the head, or behind the neck. In addition to enabling three way connectivity, the Savi 700 also adapts to technology’s changing demands by allowing users to connect to up to three additional headsets making conference calls simplistic. No matter what technology your task entails, stay connected with the Savi 700 series. Call 800.654.2993 ext. 133 to learn more about a 30 day demo of the Savi 700 series.



Savi 740

Don't let state laws come between you and your business. Let Sencomm equip you for the open road with the Plantronics Voyager PRO UC

In many states, lawmakers are seeking to restrict the use of handheld devices while operating a motor vehicle. Currently, there are nine states that prohibit the use of any handheld devices while driving, with lawmakers pushing the issue in other states as well. With an increasing number of drivers on the road, cell phones in hand, it is good to know that Sencomm offers you a solution to this problem with the Plantronics Voyager PRO UC. The Voyager PRO UC is a Bluetooth-enabled hands-free device designed to put you in control of your driving while also allowing you to accomplish your work while on-the-go. In addition to being hands-free, the Voyager PRO UC enables you to maintain a direct connection with two different devices simultaneously, i.e. your cell phone and pc. Simply place the earpiece on and connect the mini USB adapter to your laptop and your connection is enabled. So, whether you are listening to music, podcasts, or GPS navigation, Plantronics Voyager PRO UC is the technology you need!



Melinda Farmer,

Author of “Retaining Agents and Increasing Productivity through Six Sigma in the Call Center”

- Certified UC Voice Specialist
- Green Belt in Six Sigma
- 8 years of call center management
- Specialist in deploying agent retention and recognition programs
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SENCOMM
hear it with us:



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WHERE CAN YOU FIND ME?

August:

16- Orlando
17- Clearwater
18- St. Petersburg
22-24- Buffalo
26- Tampa

September:

5- Closed Holiday
13- Orlando
14-16- Jacksonville & Tallahassee

October Dates are available.
BOOK NOW!

Sencomm provides you with the latest in technology.

Check out our newest additions below to see where Sencomm can take you!



LET QYPSYS CONNECT YOUR VOICE, DATA, AND VIDEO TECHNOLOGY THROUGH MOTOROLA'S PASSIVE OPTICAL LAN

Motorola's Passive Optical LAN is deemed the next generation in fiber optic connectivity. Using fiber optics instead of copper-based systems allows businesses to simplify their network connections while gaining a greater life expectancy, future-proofing your LAN infrastructure. Using the Passive Optical LAN allows for a cutting edge infrastructure solution that will deliver 1 GBPS speed through single mode fiber from the data center to the desktop. POL carries terabits of data supporting any of your bandwidth coverage concerns at a distance up to 20km. Passive Optical LAN provides significant benefits including, a reduction in overall materials, far less energy consumption (as much as 50%), elimination of Telco/IDF closets, as well as a greater life expectancy, thus reducing the amount of money spent in total system turnover. The use of Motorola's Passive Optical LAN will change the way you do business.



POLYCOM QDX 6000-VIDEO CONFERENCING MADE EASY

Polycom QDX 6000 makes video conferencing calls simplistic with easy to use content sharing and remarkable sound and picture quality. No IT help is necessary, as the QDX 6000 was designed with the novice in mind but is professional quality at its best. Whether you are in an office setting, your home, or a classroom, the sound quality of Polycom QDX 6000 cannot be matched.



ZOOMSWITCH UC TECHNOLOGY YOU NEED

Why Zoomswitch ZS20? This headset adapter is optimized for Unified Communications and provides your headset with extra control over your phone and computer. The Zoomswitch ZS20 enables users to access phone and computer communications through an existing headset by simply pressing a button to switch back and forth between phone and computer programs, thus eliminating the need for multiple headsets.

CS55 Transitions to the New Improved CS500 Series

Plantronics reveals the CS500 series, which matches the reliability of the CS55, while offering sleek new looks and improved performance. The CS500 series takes the lead as the new wireless communication standard boasting a convertible headset with more streamlining than ever before.

This new headset offers users more mobility (350 feet) and added talk time, nine hours on a fully charged headset.

The CS500 series has been designed with the latest technological advancements ensuring you a top of the line product.

Upgrade today to find out what the CS500 series will do for you! Call 800.654.2993 ext. 133 to learn more about a 30 day demo of the CS500 series.



CS540

Unusable Headsets? Let Sencomm repair them and put you back "on call"!

Repairing your headsets with Sencomm is more than just a way to save; it's also a way to ensure you are always "on call". Repair your unusable headsets instead of storing them in boxes or in a closet. Once repaired, you'll enjoy the convenience of replacing a currently unusable headset with one that is "on call", just waiting for a connection. When you repair with Sencomm, you will save up to 79% off the cost of a new headset and receive a 120-day warranty. Each repaired headset comes with new ear cushions, voice tubes, and microphone screens along with a handy sani-wipe to help keep your headset clean.

MEET JACKIE CAMERON

Jackie Cameron is Sencomm's newest Account Coordinator. Jackie has been a Sencomm Customer Service Team Member for the past two years which was preceded by over 30 years of experience within the telecommunications industry. Jackie will be sure to assist you with any of the following needs:



- Setting up site visits for repair pick up or product demo
- Product questions, product quotes or placing orders
- Return Material Authorization numbers (RMAs)
- Online Catalog Enrollment

Jackie can be reached at **800.654.2993 ext. 133** or by email at jackie@sencomm.com.